# Vistari SEZ Limited - Job description

| Job details  |                          |
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| Job title: Maintenance Supervisor - Spinning  Line Manager title: Senior Production Officer - Spinning |                          |
| Department: Production   | Location: Eldoret, Kenya |

## **Direct reports**

Maintenance Technicians

#### **Job summary**

The Maintenance Supervisor manages and coordinates day-to-day mechanical maintenance activities across the assigned division to ensure smooth machine operations, minimal downtime, and compliance with safety and quality standards. S/he leads the mechanical team in preventive and corrective maintenance, troubleshooting, and continuous improvement to enhance plant reliability and performance.

## Key roles and responsibilities

#### Maintenance Planning & Execution

- Plan, allocate, and oversee mechanical maintenance tasks to ensure production continuity.
- Supervise the inspection, servicing, and repair of machines, pumps, compressors, conveyors, and mechanical systems.
- Ensure all maintenance work is performed according to standard operating procedures (SOPs) and equipment manuals.
- Review maintenance schedules, ensuring timely completion of preventive and corrective work orders.
- Coordinate with Production Supervisors to minimise disruption during maintenance activities.

## • Troubleshooting & Technical Support

- Diagnose mechanical faults and determine appropriate repair or replacement methods.
- Lead hands-on troubleshooting for mechanical breakdowns involving bearings, shafts, gearboxes, hydraulics, or pneumatic systems.
- Support root cause analysis (RCA) for recurring equipment failures.
- Provide technical guidance and mentorship to machinists, welders, and operators on mechanical repairs and machine setup.

#### • Equipment Reliability & Continuous Improvement

- Monitor key performance indicators (KPIs) such as equipment uptime, mean time to repair (MTTR), and maintenance backlog.
- Identify and implement opportunities to improve machine efficiency and energy usage through design or process modifications.
- Implement improvement initiatives aligned with lean maintenance principles and reliability-centered maintenance (RCM).
- Recommend mechanical upgrades, spare part improvements, and lubrication or alignment enhancements.

#### Safety, QHSE & Compliance

- Enforce compliance with Quality, Health, Safety, and Environment (QHSE) policies in all maintenance operations.
- Ensure use of PPE (Personal Protective Equipment) and adherence to hot work, confined space, and lockout/tag-out (LOTO) procedures.
- Maintain 5S (Sort, Set in Order, Shine, Standardise, and Sustain) standards across the maintenance workshop and machine areas.
- Support compliance with ISO 9001 (Quality Management) and ISO 14001 (Environmental Management) systems.
- Investigate and report maintenance-related incidents, and promptly implement corrective actions.

## • Team Supervision & Performance Management

- Supervise mechanical maintenance staff, allocate shifts, and monitor task completion.
- Conduct performance appraisals, provide coaching, and identify training needs within the team.

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- Foster teamwork, accountability, and open communication across maintenance and production units.
- Ensure discipline, time management, and adherence to work ethics and safety practices.

## Documentation & Reporting

- Maintain accurate records of maintenance activities, downtime, and spare parts consumption.
- Prepare daily / weekly maintenance reports and submit updates on key equipment performance metrics.
- Ensure maintenance logs, checklists, and machine history cards are properly updated.
- Monitor and track inventory of mechanical spares, tools, and lubricants, and advise on reordering needs.

## • Compliance with Vistari's Corporate Systems

- Apply the highest standards of internal controls and risk management practices and behaviours and embed a positive risk and control culture.
- Demonstrate prudence, sound judgement, and appropriate and timely escalations in management of all types of risk (including fraud risk) applicable to the role.
- Promote and adhere to Vistari's core values and ensure compliance with organisational policies and procedures, collective agreements, and statutory employment standards.
- Maintain zero tolerance to bribery, fraud, and corruption, and ensure the immediate reporting of any corruption or suspect behaviour that threatens Vistari's reputation.
- Adhere to safeguarding policies and procedures and immediately report any safeguarding concerns.
- Any other related responsibilities that may be assigned by the Line Manager from time to time.

# **Academic and professional qualifications**

- Diploma in Mechanical Engineering, Industrial Maintenance, Plant Engineering, or related fields.
- Grade I Certificate in Mechanical Engineering, Industrial Maintenance, Plant Engineering, or related fields, with extensive experience, may be considered.
- Certificate in Computer Applications is an added advantage.
- Proficiency in reading technical drawings, maintenance manuals, and mechanical schematics.

## Work experience

- Minimum of six (6) years' experience in mechanical maintenance, with two (2) years in a supervisory role.
- Proven record of meeting production targets and managing operational teams effectively.
- Proficiency in MS Office and ERP/manufacturing systems for data entry and reporting.

#### Technical skills and behavioural competencies

- Leadership & Supervision: Ability to plan, direct, and monitor maintenance staff and activities.
- Troubleshooting & Problem Solving: Skilled in fault diagnosis, repair, and preventive solutions.
- Safety & Compliance: Strong commitment to mechanical safety, QHSE procedures, and 5S principles.
- Preventive Maintenance: Experience executing preventive maintenance schedules and checklists.
- Planning & Organisation: Effective task prioritisation and resource allocation.
- Communication Skills: Clear and respectful written and verbal communication with staff and management.
- Analytical Thinking: Uses data to identify patterns, optimise performance, and reduce downtime.
- Team Building: Encourages collaboration, discipline, and skill growth among team members.
- **Continuous Improvement:** Seeks new methods to enhance reliability, efficiency, and cost-effectiveness.
- **Problem Solving:** Analytical approach to identifying and resolving operational challenges.
- Adaptability: Ability to work under pressure and adjust to changing priorities.
- Values and work ethic: High integrity, ethical judgment, results-driven approach, and commitment to accountability.

| Sign |  |
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| Job holder name:         | Signature: | Date: |
|--------------------------|------------|-------|
| Line Manager name:       | Signature: | Date: |
| Secondary Reviewer name: | Signature: | Date: |