# Vistari SEZ Limited - Job description

Job details		
Job title: Plumber Line Manager title: Supervisor - Utilities		
Department: Technical Services	Location: Eldoret, Kenya	

### **Direct reports**

None

## **Job summary**

The Plumber installs, repairs, and maintains plumbing, piping, and drainage systems that support textile production and facility operations. The role ensures reliable water supply, effective drainage, and safe working conditions by executing quality installations, preventive maintenance, and compliance with health, safety, and environmental standards.

## Key roles and responsibilities

#### Installation & System Setup

- Design, assemble, and install water supply, drainage, and waste systems in accordance with blueprints and specifications.
- Select and fit pipes, valves, joints, and fixtures appropriate to system design and operational requirements.
- Install sinks, water closets, tubs, water heaters, and other sanitary or utility fittings.
- Ensure secure, leak-free connections using proper soldering, threading, or sealing methods.
- Support installation of piping for fire suppression, compressed air, or boiler systems where required.

### Maintenance & Repair

- Conduct routine inspection and preventive maintenance of plumbing and drainage systems.
- Detect and repair leaks, clogs, pressure drops, or flow irregularities in pipelines and fixtures.
- Replace defective sections, fittings, and valves to maintain system reliability.
- Perform cleaning, flushing, or descaling of blocked lines or tanks.
- Assist in maintenance of utility systems such as humidifiers, boilers, or cooling water systems.

## • Testing & Quality Assurance

- Conduct pressure and flow tests on new or repaired installations using gauges and specialized equipment.
- Record test data and verify results against operational and safety standards.
- Identify non-conformities and recommend corrective actions or redesigns.
- Ensure compliance with ISO 9001 (Quality Management) and ISO 14001 (Environmental Management) standards during installation and maintenance.

## Safety, QHSE & Housekeeping

- Follow Quality, Health, Safety, and Environment (QHSE) protocols in all plumbing and maintenance work.
- Use appropriate Personal Protective Equipment (PPE) when handling tools, hot water systems, or pressurized lines.
- Maintain a clean, organised, and hazard-free work environment in line with 5S principles (Sort, Set in Order, Shine, Standardise, Sustain).
- Manage wastewater and plumbing waste responsibly, ensuring environmentally safe disposal.
- Report incidents, unsafe conditions, or near misses immediately to the supervisor.

### • Documentation, Coordination & Continuous Improvement

Maintain accurate records of work completed, parts used, and system changes.

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- Coordinate with electricians, welders, masons, and engineers on joint maintenance and installation projects.
- Provide input on material requirements and system design improvements.
- Participate in toolbox talks, safety drills, and skill development programs.
- Contribute to energy and water conservation initiatives within the facility.

#### • Compliance with Vistari's Corporate Systems

- Apply the highest standards of internal controls and risk management practices and behaviours and embed a positive risk and control culture.
- Demonstrate prudence, sound judgement, and appropriate and timely escalations in management of all types of risk (including fraud risk) applicable to the role.
- Promote and adhere to Vistari's core values and ensure compliance with organisational policies and procedures, collective agreements, and statutory employment standards.
- Maintain zero tolerance to bribery, fraud, and corruption, and ensure the immediate reporting of any corruption or suspect behaviour that threatens Vistari's reputation.
- Adhere to safeguarding policies and procedures and immediately report any safeguarding concerns.
- Any other related responsibilities that may be assigned by the Line Manager from time to time.

## Academic and professional qualifications

- Government Trade Test (Craft) Certificate Grade I, II or III in Plumbing or equivalent qualification.
- Certificate in Occupational Safety and Health (OSH) or Industrial Safety is an added advantage.
- Certificate in Computer Applications is an added advantage.

## Work experience

- Minimum of three (3) years' experience in plumbing and drainage system maintenance, preferably in an industrial or manufacturing environment.
- Proficiency in basic computer applications for maintenance reporting.
- Familiarity with blueprints, piping layouts, and plumbing codes.

### Technical skills and behavioural competencies

- **Plumbing & Piping Expertise:** Skilled in installation, repair, and maintenance of water, drainage, and pressure systems.
- **Technical Knowledge:** Understanding of plumbing materials, fittings, and safety standards.
- Attention to Detail: Precision in measurement, cutting, fitting, and pressure testing.
- Safety Awareness: Commitment to safe work practices and environmental protection.
- Problem-Solving Skills: Diagnoses faults effectively and applies lasting solutions.
- Preventive Maintenance: Proactive in identifying risks and maintaining system integrity.
- Teamwork & Collaboration: Works effectively with multidisciplinary maintenance and production teams.
- Record Keeping: Maintains clear, accurate logs and reports of work performed.
- Adaptability: Responds promptly to emergencies and works efficiently under minimal supervision.
- **Environmental Stewardship:** Promotes water conservation and proper waste management. Adaptability: Ability to work under pressure and adjust to changing priorities.
- Values and work ethic: High integrity, ethical judgment, results-driven approach, and commitment to accountability.

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Job holder name:	Signature:	Date:
Line Manager name:	Signature:	Date:
Secondary Reviewer name:	Signature:	Date: